

Abdur Rauf

Healthcare Operations Leader — Lean Six Sigma Strategist — PhD Scholar

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Fluent in English, Urdu, and Pashto

Professional Summary

Accomplished Healthcare Operations Executive and PhD Scholar with over a decade of leadership experience in healthcare systems, diagnostics, and infrastructure development. Specializing in Lean Six Sigma, AI integration, and sustainability, with ongoing research on Sustainable Lean Six Sigma frameworks for healthcare waste management. Recognized globally as a Young Executive Leader (YEL) 2024 and YEL Ambassador 2025 by the International Hospital Federation. Skilled in delivering strategic growth, operational efficiency, and high-quality patient care across multidisciplinary healthcare projects.

Core Competencies

- Healthcare Operations & Strategy
- Sustainable Waste Management (Healthcare 4.0)
- Lean Six Sigma & Continuous Improvement
- AI & Digital Health Integration
- Project Management & Risk Mitigation
- Regulatory Compliance & HCC Standards
- Hospital Design & Infrastructure Planning
- Stakeholder Engagement & Team Leadership

Experience

Founder & CEO

Multi Dynamic Solutions (MDS)

Sep 2024 – Present

- Established MDS, a consultancy firm focusing on healthcare infrastructure, IT transformation, and branding services.
- Led multimillion-rupee hospital development projects, from conceptualization to execution, including operational strategy, audits, workforce planning, and revenue cycle optimization.
- Advocated for sustainable practices, integrating green solutions into healthcare infrastructure.

General Manager – Operations & Services

Abeer Saeed Memorial Hospital

Dec 2022 – Present

- Led the full-scale hospital setup, including staffing, procurement, and regulatory readiness.
- Developed SOPs for clinical and administrative workflows, achieving high patient satisfaction.
- Managed international collaborations, ensuring regulatory compliance and implementing AI-driven patient flow systems.

General Manager – Operations & Services

Al Ibrahimi Hospital

May 2019 – Apr 2022

- Directed hospital operations, including HR, finance, and compliance.
- Initiated internal audits, cost savings, and patient feedback systems, enhancing service delivery.

Hospital Administrator

Shahid Hussain Orthopedics & General Hospital

Jun 2016 – Oct 2018

- Directed strategic planning, policy implementation, and performance tracking to improve operational efficiency.
- Managed hospital infrastructure, staff coordination, and patient care services.

Project Manager – Healthcare Infrastructure

Nariman Construction Co. Pvt. Ltd.

Nov 2014 – Oct 2015

- Managed healthcare construction projects, collaborating with architects and engineers to meet medical facility design standards.
- Integrated sustainable building practices and ensured projects met healthcare regulations.

Education

PhD in Operations Management (Expected 2025)

International Islamic University, Islamabad

2022 – 2025

- Dissertation: *Sustainable Lean Six Sigma Framework for Waste Management in Healthcare 4.0*

MS in Project Management

National Defense University, Islamabad

2016 – 2018

- Thesis: *The Mediating Role of Culture and Risk Management on Project Success*

BSc in Electrical Engineering

City University, Peshawar

2008 – 2012

- Final Year Project: *Pulse Oximeter with GSM Module for Real-Time Patient Monitoring*

Certifications

- Lean Six Sigma Green Belt
- Certified Professional in Healthcare (CPH)
- Project Management Professional (PMP)
- AI Applications in Healthcare (IHF Training)
- Healthcare Audit Certification (HAC)
- Data Analysis for Healthcare Professionals
- Healthcare Policy Design & Implementation
- Certified Healthcare Data Analyst (CHDA)
- Healthcare Commission (HCC) Standards Training

Awards & Recognition

- 2025 YEL Ambassador – International Hospital Federation
- 2024 Young Executive Leader (YEL) – International Hospital Federation
- 2024 Dr Kwang Tae Kim Trust Fund Grantee – WHC, Rio de Janeiro
- 2025 Lightning Talk Presenter (Top 12%) – IHF WHC, Geneva
- 2025 Poster Presenter (Top 54%) – IHF WHC, Geneva
- 2025 Green Fellow – The Green Institute
- 2021 Gold Medal – Hospital Operations, KP (Project CREW)

Research & Publications

- *2025* Revolutionizing Healthcare Delivery: HCMS Impact – Poster, IHF WHC, Geneva
- *2025* Lean Six Sigma Framework for Healthcare Operations – Lightning Talk, IHF WHC
- *2024* Sustainable Practices in Healthcare – IHF Congress, Brazil
- *2023* AI-Driven Lean Six Sigma Applications – International Journal of Healthcare Management
- *2022* Digital Transformation in Hospital Operations – Global Healthcare Summit

Professional Memberships

- International Hospital Federation – YEL Ambassador
- Pakistan Engineering Council – Registered Engineer

Languages

- English (Fluent)
- Urdu (Fluent)
- Pashto (Native)

Other Activities

- Hiking: Passionate about exploring nature and challenging terrains.
- Travel: Enthusiastic about traveling to experience diverse cultures and landscapes.
- Book Reading: Avid reader of books on healthcare innovation, leadership, and sustainability.
- Innovation: Regular participant in hackathons and innovation challenges to develop solutions for healthcare problems.